



March 17, 2020

The safety and health of our residents and employees is our top priority. We have been closely assessing the impact of coronavirus (COVID-19) and urging our employees to follow the recommendations from the Centers of Disease Control and Prevention and the World Health Organization for protecting themselves and others from the virus. We are practicing social distancing for public safety as well the safety of our employees.

This means operations of all City departments will continue with the following modifications:

Alternate Utility Bill Payment Options

- Residents can pay utility bills using drop box in front of City Hall
- Residents can pay utility bills online at www.cityofedgewater.org
- Residents can sign up at www.cityofedgewater.org to pay utility bills via automatic debit
- Residents can pay utility bills via phone by calling 386-427-3279
- Residents can pay utility bills by check mailed to PO Box 100, Edgewater, Florida, 32132

Set Up New Utility Service

- Call 386-424-2400 ext. 4000 or e-mail: customerservice@cityofedgewater.org

Submittal of Building Plans and Permits/Development Services

- Contractor/owners encouraged to submit plans and permitting applications electronically. Information about online submittal, payment of building permits and development information can be found at <https://www.cityofedgewater.org/ds>.

Business Tax Receipt Applications

- Information online at <https://www.cityofedgewater.org/ed/page/starting-business>

Environmental Services

- Submit questions/requests to 386-424-2400 ext. 4007 or email them to: EnvironmentalServices@cityofedgewater.org
- Twice a week pick up continues but no loose yard waste pick up Monday through Friday
- Yard waste, bagged and contained only, picked up on Wednesday
- Additional crew on every other Saturday to pick up loose yard waste on route through entire City – people encouraged to bag/contain yard waste for collection on Wednesdays
- No loose garbage in cans – not picked unless bagged and tied

Information for Businesses

- Business that are affected or that will be affected can complete the Business Damage Assessment Survey (<https://floridadisaster.biz/BusinessDamageAssessments>). This helps trigger the SBA's Economic Injury Loan Program and can provide millions to help eligible businesses bridge the gap created by this disaster.
- Governor DeSantis activated the Florida Small Business Emergency Loan Program and allocated up to \$50 million. Details about eligibility, application, and support documentation can be found at <https://floridadisasterloan.org/>.
- The Governor directed the Department of Revenue to provide flexibility on the deadlines of taxes due such as corporate income tax and sales tax to assist businesses that are adversely impacted by the Coronavirus mitigation measures. Businesses are encouraged to speak with their tax accountants or attorneys for further guidance.
- Federal disaster loans for working capital to small businesses through the SBA are not yet activated for Florida. The Governor is making the request and hopes to have that resource available as well.

If you need to interact with City staff in any department, please call 386-424-2400 and listen to the menu for the correct department. For a list of extensions or should you wish to email, please see the staff directory found on the City's website at <https://www.cityofedgewater.org/contact>.