

# 2025 RESIDENT INFORMATION



Bonnie Zlotnik, City Clerk 104 N. Riverside Drive P.O. Box 100 Edgewater, Florida 32132 (386) 424-2400

WWW.CITYOFEDGEWATER.ORG

# WELCOME TO EDGEWATER

As Mayor of the City of Edgewater, it is my pleasure to welcome you. We are very excited that you have chosen the City of Edgewater for either your home or location for your business.

Edgewater is a Council/Manager form of government which means the Manager is the chief administrative officer responsible for municipal administration. The City Council has a Mayor, who is the ceremonial head of the municipality, and four Council members, each serves a four-year term with elections held during even years.

We are a "full service" city that provides all municipal services such as police, fire/rescue, refuse/recycling pick up, stormwater, water, waste water, parks and recreation, planning/zoning and building permitting.

The City is over 24 square miles with more than 150 acres of parks and a population of over 23,800. Edgewater's roots date back to the early 1800's when Dr. John Milton Hawks founded this intriguing riverside settlement.

Edgewater is a community nestled alongside the Indian River, adjacent to the famous Mosquito Lagoon and is home to many species of birds, fish, dolphins, manatees and other wildlife. The Riverwalk is great for walking, jogging or biking along the Intracoastal Waterway, which includes walking trails, paddling trails, fishing, boating, paddling and bird watching.

We are an Intracoastal waterfront community that offers all the charm you would expect to find in a small town, yet engages in spirited business and commercial activity with a thriving manufacturing base, business parks and industrial centers. Every year additional businesses and manufacturers stake their claim here, reaping the benefits of this emerging area. Adjacent to Edgewater's ParkTowne Industrial Center, the largest industrial park in Volusia County, is an airport that accommodates a residential fly-in community as well as Daytona State College and the Northwest Lineman College. Edgewater is also home to the most internationally recognized boat manufacturers; Boston Whaler, Solace Boats, EdgeWater and Everglades Power Boats. This growing riverfront city is one of the principal municipalities in southeast Volusia County.

It's convenient East Central Florida location is minutes from the Kennedy Space Center, Port Canaveral, Jacksonville Ports, Daytona Beach International Airport, Orlando International Airport and beautiful beaches. Convenient access to Interstate 95 and Interstate 4, as well as toll roads, give you almost direct access to Walt Disney World.

With all the positives of this community you will find Edgewater is truly "Open for Business".

Our Staff is available if you have any questions or concerns or you may visit our website that provides additional helpful information.

Again, welcome to Edgewater! We are happy to have you here and hope you enjoy taking part in the wonderful way of life that can only be found here.

Sincerely,

Diezel DePew, Mayor

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City Offices	386-424-2400
Police Department police@cityofedgewater.org	
Emergency	911
Administration Non-Emergency	Ext. 2103
Dispatch	386-424-2000
Fire and Rescue Services firedept@cityofedgewater.org	
Emergency	911
Administration Non-Emergency	Ext. 2200
Dispatch	386-424-2000
Animal Control aco@cityofedgewater.org	Ext. 2220
Animal Shelter animalshelter@cityofedgewater.org	386-402-7476
Code Enforcement codeenforcement@cityofedgewater.org	Ext. 2210
City Clerk cityclerk@cityofedgewater.org	Ext. 1102
City Manager citymanager@cityofedgewater.org	Ext.1203
Finance financeGrp@cityofedgewater.org	Ext. 4000
Business Tax Receipts (Business License) <a href="mailto:doingbusiness@cityofedgewater.org">doingbusiness@cityofedgewater.org</a>	Ext.1305

Economic Development econdev@cityofedgewater.org	Ext. 7201
Human Resources <pre>personnel@cityofedgewater.org</pre>	Ext. 1703
Utility Billing customerservice@cityofedgewater.org	Ext. 4000
Development Services Building Division buildingdept@cityofedgewater.org	Ext. 1514
Planning & Zoning Division planning@cityofedgewater.org	Ext. 1502
Environmental Services - Administration environmentalservices@cityofedgewater.org	Ext. 4007
Emergency Utilities after 4:30 pm & weekends	Ext. 4030
Field Operations	Ext. 4081
Wastewater Treatment Plant	Ext. 4040
Water Plant	Ext. 4030
Public Works	Ext. 4007
Trash & Refuse	Ext. 4007
Stormwater & Streets	Ext. 4007
Parks & Recreation - Administration parks@cityofedgewater.org	Ext. 7204
YMCA	386-409-9622
Library	386-424-2916

#### **GOVERNMENT**

The City of Edgewater was incorporated as a municipality in 1951 and has a Council/Manager system of government. The City Council has 4 members and a Mayor, chosen at large, who is the 5th member and presiding officer. Councilmembers serve for 4 year staggered terms.

The City Council enacts all ordinances and resolutions, including the Comprehensive Plan and land development regulations; and adopts the City budget. The Council appoints the City Manager, City Attorney, City Clerk, all of who report directly to the City Council. The City Council also appoints the members of all advisory Boards and Committees .

City Council meetings are held at least once each month on the  $\iota^{st}$  Monday of the month at 6:00 p.m. in the Council Chambers located at 104 N. Riverside Drive .

City Hall is located at 104 North Riverside Drive and is open from 8:00 a.m. to 4:30 p.m. weekdays.

# **Mayor & City Council**

Mayor—Diezel Depew
(386) 895-1718
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Council District 4 - Eric Rainbird (386) 895-1731 Erainbird@cityofedgewater.org

#### **CITY ELECTIONS**

City elections are held during even numbered years, with the Mayor and Councilmembers serving four-year terms.. The following list indicates when our Mayor and Councilmembers are up for re-election:

#### NOVEMBER 2026 NOVEMBER 2028

Mayor District Two

District One District Four

District Three

7

**VOTER** 

#### **REGISTRATION & ABSENTEE BALLOTS**

You may register to vote if you are at least 18 years of age and reside in Volusia County. Registration forms can be obtained at City Hall. Vote by Mail ballots can be obtained through the Volusia County Department of Elections. For more information, contact the Volusia County Elections Department at (386) 736-5930

You only need to be a registered elector in the City to vote; you do not need to reside within the district that is open for election.





The city website has an abundance of information:

- View City Council and advisory board agendas and minutes
- Watch a meeting as it is happening or on your own time
- View/print the Land development Code and Code of Ordinances
- ♦ Code Enforcement complaints and case history
- ♦ View job openings
- Submit a public records request
- Find out who your City Council representative is
- Find out what events are happening on our City Event Calendar
- Pay your Utility Bill
- ♦ Voice a concern (or compliment an employee)
- ♦ Apply for a Building Permit
- Register your Garage Sale
- Find out your refuse & recycling days
- ♦ Find holiday refuse and recycling schedule
- ♦ And so much more, check it out!

www.CITYOFEDGEWATER.org

Follow us on Facebook, Twitter & YouTube

#### **CLIMATE**

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	Avg.	Temp.	Rainfall
	High Temp.	<u>Ocean</u>	<u>Inches</u>
January	67.5	67.7	0.59
February	70.2	67.4	0.51
March	73.4	64.7	0.47
April	78.8	71.5	0.75
May	82.9	75.1	1.02
June	87.1	76.9	1.81
July	88.7	81.1	2.01
August	89.2	82.6	2.28
September	86.7	81.3	1.34
October	81.5	74.5	0.91
November	74.7	74.6	0.67
December	71.4	63.2	0.63
Annual	78.4	73.4	1.38

# SIGNIFICANT STATISTICS

24.94 square miles

	2020 Celisus	
City population	24,981	(BEBR)
Households	9,548	
Families	5,849	
Average household size	2.51	
Owner-occupied households	7,577	
Renter-occupied households	1,971	
Median Age	51.1	



#### **DEPARTMENTS**

#### **CITY MANAGER**

The City Manager is Edgewater's Chief Executive Officer and is responsible for the management of all the City's policies, financial affairs, City Staff and operations. This includes the City's annual operating budget and all projects and purchases funded in the budget.

#### CITY CLERK

The City Clerk maintains and records all official documents of the City and its public bodies. The Clerk attends all City Council meetings and maintains accurate records of all Council proceedings. The Clerk is responsible for processing public record requests, minutes, agreements & contracts, alarm program and all City elections.

#### **CITY ATTORNEY**

The City Attorney is chief legal advisor and attorney for the City Council, City Manager, City Clerk and all City departments, boards and agencies.

#### FINANCE DEPARTMENT

The Finance Department provides financial management and policy support and financial information to the City Manager, departments, the public and other agencies. Finance Administration oversees the administrative and financial affairs of the city including accounting, budget, purchasing, payroll, accounts payable, accounts receivable, issuance of business tax receipts, utility customer service and information technology support.

#### **PARKS & RECREATION DEPARTMENT**

The Parks & Recreation Department maintains the City's system of parks, coordinates recreation programs with the YMCA, maintains recreation facilities used by residents, maintains median strips on U.S. 1 and Indian River Boulevard, and coordinates the EDGEfest special event series. The Department also maintains and repairs all City owned buildings and facilities. The Parks & Recreation Department is located at 1108 S. Ridgewood Avenue.

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#### **HUMAN RESOURCES**

The Human Resources Department accepts applications for employment with the City. They also assist in developing and maintaining policies, procedures and benefit programs for City employees.

#### DEVELOPMENT SERVICES DEPARTMENT

The Development Services Department consists of the Planning & Zoning and Building Divisions.

#### PLANNING & ZONING DIVISION

The Planning & Zoning Division monitors and revises the Comprehensive Plan, reviews site plans, performs directed research, processes all applications for development, including land use changes, annexation, special activity permits and variances.

#### BUILDING DIVISION

The Building Division issues permits required for all renovation work and new construction. They examine drawings, make inspections and issue certificates of occupancy. This division ensures that all construction is done in accordance with the Florida Building Code and local adopted codes. City regulations are very specific regarding various kinds of construction. Please call the Building Division for information on regulations, permit requirements or to find out if a contractor is licensed to work within the City.

#### POLICE DEPARTMENT

The Police Department provides a safe and secure environment for people in our community. The department is comprised of 34 sworn police officers and 5 civilian support staff. The Police Department is committed to providing the highest quality of service to all citizens.

#### EDGEWATER POLICE VOLUNTEERS ASSOCIATION (EPVA)

The Edgewater Police Volunteers Association is a non-profit organization that assists the Police Department with volunteers to perform neighborhood and business security patrols, vacation house watches, and assisting in special events with crowd and traffic control.

# **DEPARTMENTS (CONTINUED)**

#### **ENVIRONMENTAL SERVICES**

The Environmental Services Department has several divisions:

- THE WATER PLANT is capable of producing 5 million gallons per day of potable water.
- THE WASTEWATER PLANT has a sewage treatment capacity of 2.75 million gallons per day.
- THE WASTEWATER COLLECTIONS DIVISION maintains and repairs all wastewater lift stations throughout the City. These personnel also assist Field Operations for sewer line repairs.
- THE FIELD OPERATIONS DIVISION provides customer service assistance by reading meters, performing leak checks and they install new water, sewer, and reclaim connections, complete required maintenance and repairs and other various utility work.
- THE STREET DIVISION maintains all City roads and rightof-way including mowing, trimming of trees, grading of shell roads and repairing of pot holes. The Street Division also maintains inventory and maintenance of all signs within the City.
- THE REFUSE DIVISION picks up garbage twice a week and bagged lawn trimmings on Wednesdays. The City's outside contractor, Southard's Recycling, picks up recyclables once a week.
- THE STORMWATER DIVISION is responsible for the maintenance of the swales, retention ponds, canals and lakes within the City and to process stormwater permits for construction.
- THE FLEET MAINTENANCE DIVISION is responsible for all repairs and maintenance on City owned vehicles and equipment.

#### FIRE/RESCUE

The Fire/Rescue Department has several divisions:

- THE FIRE/RESCUE & LIFE SAFETY DIVISION consists of 31 career and approximately 3 volunteer members. The department is a licensed advanced life support provider with paramedic/firefighters on duty 24 hours per day at each of the City's two fire stations.
- The department also provides fire suppression, fire prevention, ambulance transport services, public education, inspection, emergency preparedness and safety services to the City. Emergency Management falls under the direction of the Fire Chief
- THE CODE ENFORCEMENT DIVISION enforces the City codes by making inspections and referring violations to the Special Magistrate for action. The Code Enforcement Division is located at 1605 S. Ridgewood Avenue.
- THE ANIMAL CONTROL DIVISION is also under the direction of the Fire Chief
- EDGEWATER ANIMAL SHELTER is currently under the operation of Kayla Kurtz, DVM. The Animal Shelter is located at 605 Mango Tree Drive.

#### **ADVISORY BOARDS & COMMITTEES**

#### FIREFIGHTERS PENSION BOARD

This Board determines retirement trust fund systems and plans are administered in such manner as to maximize protection of firefighters' retirement. Meets 4 times a year in the Council Chambers.

#### GENERAL EMPLOYEES PENSION BOARD

This Board reviews investment funds, benefits and determines financial stability. Meets 4 times a year in the Council Chambers.

#### ECONOMIC DEVELOPMENT BOARD

This Board formulates plans for use and development of property for industrial development and promotes the City as a prospective site for industry. Meets the first Wednesday of the month at 8:00 a.m. in the Council Chambers.

#### PLANNING AND ZONING BOARD

This Board is responsible for implementation of the Comprehensive Plan and Land Development Code with recommendations to be made to Council. They hear applications for annexations, variances to the Land Development Code, review Comprehensive Plan Amendments and review rezoning requests and Conditional Use Permit requests. Meets the second Wednesday of the month at 6:30 p.m. in the Council Chambers.

#### RECREATION AND CULTURAL SERVICES BOARD

The Recreation and Cultural Services Board studies recreation needs and advises the Council regarding the maintenance and operation of parks. This Board also advises on beautification and historical matters. Meets quarterly on the 2nd Thursday at 5:00 p.m. in the Council Chambers.

#### POLICE PENSION BOARD

This Police Pension Board oversees the police officer retirement trust fund system and associated investment plans. The Police Pension Board meets 4 times per year in the City Council Chambers.

#### SPECIAL MAGISTRATE

15

The purpose of the Special Magistrate is to provide equitable, expeditious, effective, and inexpensive methods of enforcing the technical codes and ordinances of the City. Hearings, if needed, are scheduled for the second Thursday of the month at 2:00 p.m. in the Council Chambers.

If you are interested in serving on one of the City boards, applications can be obtained at City Hall or on the city website.



#### **PARKS & FACILITIES**

WHISTLE STOP PARK - Located on Roberts Road adjacent to the railroad tracks. Facilities include racquetball courts, tennis courts, restrooms, pavilions, dog park, lighted ballfields, playground equipment, a basketball court, fitness trail, splash park, volleyball court, skateboard park and a greenspace for future farmer's markets.

MENARD MAY PARK - Located on Riverside Drive and Ocean Avenue on the Indian River. Facilities include playground equipment, volleyball court, restrooms, pavilion, picnic tables, grills, fishing pier, kayak launching facility and natural boat launch.

GEORGE KENNEDY MEMORIAL PARK - Located on Riverside Drive across from City Hall, on the Indian River. Facilities include 4 boat ramps, and a fishing pier with gazebo and restrooms.

VETERANS PARK - Located on the Indian River at the Indian River Blvd. and Riverside Drive intersection. Facilities include restrooms, a fishing pier and picnic area.

ROTARY PARK - Located on West Park Avenue and Carol Ann Drive. Facilities include a Dog Park, gazebo, pavilion, restrooms, playground equipment and a full basketball court. Rotary Park is also the trail head to the County's East Regional Rail Trail which is part of the St. Johns' River to Sea Loop which encompasses 5 counties in Florida.

UMBRELLA TREE PARK - Located at 15th and Umbrella Tree Drive in Florida Shores. Facilities include 2 swingsets and a half basketball court.

LAKE & ALICE PARK - A small park located on the corner of Lake Avenue and Alice street. Facilities include 2 swing sets a picnic table, Global Motion, bench, shade structure, bike rack and trash receptacle

DUCK LAKE PARK - Located at 16th and Mango Tree Drive in Florida Shores. This park has a lake for fishing. You're bound to see plenty of ducks!

HIGHLAND SHORES PARK - Located on the eastern side of Riverside Drive between River View Drive and Dixwood Avenue. This is a natural area along the river with a lovely gazebo.

RIVERWALK - A handicap accessible walkway that connects 5 parks with river access along the length of riverside drive by the Indian River with

benches and a gazebo. (3.3 MILES) Including 9 fitness stations

HAWKS PARK RECREATION COMPLEX – Located at 1108 S. Ridgewood Avenue. 44-acre site that facilitates a 19,000 sq. ft. recreation complex with heated pool, operated by the YMCA. Baseball field complex (4 lighted fields), soccer complex (3 lighted fields), nature area with handicap accessible trail, conservation area, outdoor amphitheater, administration office, museum and Parks & Recreation Maintenance Building.

EDGEWATER LIBRARY - Operated by Volusia County. Located at 103 Indian River Boulevard. A library card is issued free to all Volusia County residents and a \$30.00 charge for all non-residents. Please bring proof of residency when applying for a card. The Library presently has over 25,000 volumes of books, a video cassette collection, DVD's/CD's and Videos, computers and photocopiers for public use and a children's department with a variety of children's programs. Library 386-424-2916

RECREATION PROGRAMS - Edgewater presently sponsors programs in Sr. Over 55 softball. For more information on programs and sign up times, contact the Edgewater Parks & Recreation Dept. Other programs are available through the YMCA in conjunction with the Parks & Recreation Dept.

EDGEWATER COUNCIL CHAMBERS - Located next to the City Hall Building on Riverside Drive. This facility is used for Council meetings and Board meetings.

YMCA – Located at 148 W. Turgot Avenue off Ridgewood Avenue. This complex operated by the YMCA includes a fitness center, aerobics room, large gymnasium with lockers, a teen/senior room and a heated pool. The YMCA provides a wide variety of programs for both youth and adults. For more information, call 386-409-9622.

HISTORICAL MUSEUM – Located at 1108 S. Ridgewood Avenue in the Parks & Recreation Department Office. The museum has historical items that have been donated to the City.



17

#### SOLID WASTE PICK UP INFORMATION

#### GARBAGE/HOUSEHOLD

Twice per week - Monday/Thursday or Tuesday/Friday.

Residents are encouraged to place all household refuse in the city-provided carts.

The City will provide one (1) cart with up to 95-gallon capacity. Additional carts will be provided for a one-time \$35.00 administrative charge, with an additional \$5.00 monthly collection fee.

#### **RECYCLING**

Once weekly on one of your regular garbage pickup days. Collected by Southard's Recycling 386-426-8858

#### YARD TRASH - BAGGED OR CONTAINED

Once weekly on Wednesdays. All leaves, pine needles, clippings, palm fronds, etc. should be placed in your City provided cart, or bagged for pickup. Up to eight (8) bags of yard waste will be accepted a week in addition to your cart. There will be no pickup of bagged yard waste on holiday weeks except for Thanksgiving week.

#### YARD TRASH—LOOSE LAYING

Yard waste/brush (i.e., loose laying) piles should be placed at the curbside in front of your home. Loose-laying yard debris is picked up on a continuous route. If your loose-laying brush pile is at curbside for longer than a week, please call the Environmental Services Department Customer Service line at 386-424-2400 x4007.

Yard waste or brush piles exceeding a combined volume of 4 feet by 4 feet by 4 feet will incur an additional pickup fee.

All yard waste/brush generated by a contractor must be disposed of by the contractor.

#### TIRES

Four (4) per residential household at no charge per Commercial tire pickup to be charged to business dependent on quantity/size of tires. Year

#### HOUSEHOLD APPLIANCES/FURNITURE

Appliances & other metal goods should be set out with your normal garbage. If item is too large for pick up, another truck will come by and get it.

Furniture & carpet should be put out on Wednesdays to be picked up with your yard trash.

#### **OIL DISPOSAL LOCATIONS**

# **Volusia County Public Works Facility**

534 N Dixie Freeway, New Smyrna Beach (Oil filters also accepted) (No drop for oil containers)

# **Volusia County Fire Services Station 22**

213 N U.S. Highway #1, Oak Hill (Oil filters and containers accepted)

#### **Advance Auto Parts**

1714 S Ridgewood Avenue, Edgewater Oil, Lead Acid Batteries (vehicle)

#### **Auto Zone**

1720 S Ridgewood Avenue, Edgewater Oil, Lead Acid Batteries (vehicle)

# O'Reilly Auto

1952 S. Ridgewood Avenue, Edgewater Motor oil, oil filters, auto batteries

#### SOLID WASTE PICK UP INFORMATION

#### \* \* CAUTION \* \*

When you place your garbage and residential waste out for the twice weekly collection make sure there is nothing adjacent to the items to be collected that you may want to keep.

Our Refuse Department employees pride themselves on the job they do and anything close to the cans and bags to be collected will probably be collected also.

The Refuse Department starts their daily collection at 7:00 a.m. Monday—Friday, so please make sure your garbage is by the edge of the road by 7:00 a.m., as routes sometimes change.

#### LOCATION OF GARBAGE CONTAINERS

Garbage and trash containers when not in use shall be kept away from the front of any building or premises. Garbage and trash containers may be placed in front of the building or premises the evening before the scheduled pick-up service.

All garbage and trash containers shall be removed from the front of any building or premises receiving garbage and trash pick-up not later than 11:00 p.m. of the day of the scheduled pick-up.

#### **QUESTIONS**

Please feel free to contact the Environmental Services Department with any questions or requests.

#### HAZARDOUS WASTE MATERIAL DISPOSAL

#### ITEMS THAT ARE NOT RECYCLED OR ACCEPTED IN TRASH

Lighter Fluid All Automobile Related Liquids

Paint/Paint Thinners Oil

Gasoline Kerosene

Muriatic Acid Any combustible items

Pool/Spa chemicals
Automotive Batteries

Lawn & Pest Control Chemicals
Any hazardous waste items

Sharps Acetone

#### ITEMS TO BE PLACED IN YOUR TRASH

Empty Paint Cans Empty Oil Containers Empty Chemical Containers

Due to environmental regulations, the City cannot handle the disposal of any paint or hazardous material at the City Public Works Facility. All material must be disposed of at the Volusia County Landfill located at 1990 Tomoka Farms Road, Port Orange. Volusia County provides a non-commercial paint exchange facility where residents may trade-in unwanted paint for a different color or type. Contact the Volusia County Landfill for more information at 386-947-2952. Hazardous Waste items are free to dispose of at the landfill.

Hypodermic and IV needles CANNOT be placed in your garbage. "Sharps" disposal container information may be obtained at the following locations:

New Smyrna Beach Health Department 386-424-2066 Halifax Medical Center 386-254-4169

City workers CANNOT pickup any trash in red or yellow biohazardous bags. Medical products that have NOT come in contact with bodily fluids, such as IV bags and oxygen tubing, can be placed in your household garbage.

#### SOLID WASTE PICK UP INFORMATION

#### HOUSEHOLD BATTERY RECYCLING

Volusia County residents can recycle their old household batteries at the Volusia County Landfill. Any type of batteries, except automobile, are accepted.

#### EDGEWATER CURBSIDE RECYCLING

The City of Edgewater would like to encourage each resident to recycle.

Southard's Recycling performs the curbside collection of recyclables for the City of Edgewater they can be reached at 386-426-8858.

#### **BENEFITS OF RECYCLING:**

Recycling saves landfill space, reduces the cost of waste disposal, saves energy, saves natural resources, reduces air and water pollution, and creates jobs.

We encourage residents to practice the three R's: first **Reduce** how much you use, then **Reuse** what you can, and then **Recycle** the rest.



#### EDGEWATER RECYCLES THE FOLLOWING

ALUMINUM CANS - No aluminum foil, lawn chairs, gutters or window frames.

#### **BROWN PAPER BAGS**

CORRUGATED CARDBOARD - Flatten before placing in or under your bin.

GLASS BOTTLES/JARS - White, Green, or Brown. Rinse, with or without label, remove lid.

JUNK MAIL - Place all junk mail, office paper, school papers in a paper bag inside your bin. Shredded paper can be taken to Southard Recycling Plant, 1290 Turnbull Bay Road, New Smyrna.

#### **MAGAZINES**

NEWSPAPERS - Including sale ads, MUST be taken out of plastic sleeve.

#### PHONE BOOKS

PLASTIC: #1, #2, #3, #4, #5, #6, #7 - Rinse and remove lid. Lids can be recycled just not on the container, for safety reasons. Includes deli/bakery containers.

TIN/STEEL CANS - Rinse, with or without label.

THIN CARDBOARD - All cardboard boxes, gift boxes, cereal boxes, food boxes, soda boxes, cardboard egg carton/flats etc. Flatten before placing in your bin.

# 2025 REFUSE & RECYCLING HOLIDAY SCHEDULE

If you have any questions about the schedule please contact the Department of Environmental Services, Sanitation Division at (386) 424-2400 ext. 4007.

HOLIDAYS OBSERVED	MONDAY Pickup will be made on:	TUESDAY Pickup will be made on:	THURSDAY Pickup will be made on:	FRIDAY Pickup will be made on:
Memorial Day May 26	Tuesday	Wednesday	Thursday	Friday
Independence Day July 4	Monday	Tuesday	Wednesday	Thursday
Labor Day September 1	Tuesday	Wednesday	Thursday	Friday
Thanksgiving November 27 & November 28	Monday	Tuesday	No Pickup	Friday— Recycling only
Christmas December 25	Monday	Tuesday	Wednesday	Friday

# ALL REFUSE MUST BE AT CURBSIDE BY 7:00AM PLEASE REMEMBER TO BAG OR CONTAIN HOUSEHOLD REFUSE

Yard Trash/Brush loose laying pile should be set at curbside, IN FRONT OF <u>YOUR</u> HOME, for approximately twice a month pickup, the trash routes are completed anywhere from a few days to few weeks. Any trash pile larger than 4'x4'x4' will be charged additional fee depending on size of pile, please call Environmental Services office for further information. All trash/brush debris generated by a contractor must be disposed of by the contractor.

All leaves, pine needles, etc. must be bagged or contained for Wednesday pickup. There will be **NO pickup** of bagged grass, leaves, pine needles, etc. on holiday weeks with the exception of Thanksgiving Holiday week.

# **GARBAGE CART / CAN FAQ'S**

- Q. Should I paint/write my name and address on the cart? A: No. The carts have serial numbers on them that are assigned to the residence. Do not write anything on the cart.
- Q. Do I have to use the new carts or can I continue to use my own cans? A: We ask that all customers use the City provided cart as this allows the workers to attach to the cart tippers on the back of the trucks, eliminating the need for them to pick up the can/cart.
- Q: Do the new carts have wheels? Are they easy to use? A: The new carts have wheels to allow the cart to be easily wheeled to the curb.
- Q: If my cart gets broken am I responsible to replace it? A: If a cart is damaged, the City will repair or replace it, unless the cart has been intentionally damaged.
- Q: I received a very large cart? Are there other smaller sizes? A: Cart sizes available are 35, 65, and 95 gallons. If you find you need a different size cart, you may exchange it one time in a 24 month period free of charge.
- Q: How can my cart be cleaned? A: You should rinse out your cart(s) occasionally using mild detergents. Ammonia cleaners may discourage animals.
- Q: What do I do if my cart is stolen? A: Contact the Edgewater Police Department to obtain a case number. Fill out the form on the City's website and either mail or email the form to the Environmental Services Department. Once the form is received a new cart will be delivered to you.
- Q: With the new carts is the City still continuing twice a week pickup? A: Yes. Twice a week pickup of household garbage will continue.
- Q: If I move from my current location to a new location within Edgewater, do I take my cart with me? A: No. The carts have serial numbers that are assigned to the residence. If you do not have a cart at your new residence, call Environmental Services to have one delivered.
- Q: If I move into the City, how do I get a cart? A: There should be a cart at the residence. Carts have serial numbers on them and are to remain at the same residence. If you do not have a cart at your new residence, or need a different size, call Environmental Services to have one delivered.

# EDGEWATER UTILITY ACCOUNTS WATER, SEWER, REFUSE & STORM WATER

#### ESTABLISHING UTILITY SERVICES

The City of Edgewater requires a utility deposit of up to \$200 (based on soft credit check) and a \$35 service fee before water, sewer or reclaimed water services are initiated to any equivalent residential unit (ERU). The utility deposit and service charge are established by resolution of the City Council.

When establishing services, please bring your driver's license, social security number and proof of ownership (signed warranty deed, settlement statement from the closing or lease agreement).

#### **REFUNDING OF DEPOSIT**

Upon written request, a residential customer, who owns the property, may receive a credit refund in the amount of the utility deposit received after establishment of thirty-six (36) successive months of good credit. Good credit is defined as no service shut off during any successive thirty-six (36) month period. Upon receipt of the written request, by the Finance Department, deposit refund will be applied to the account during the next billing cycle.

ALL OTHER ACCOUNTS. The City will retain the deposit until a request for termination of service is received. At such time, the deposit amount will be applied to the final bill and any amount remaining will be returned to the customer. Deposit refunds are not issued for an amount under \$10.00.

#### PAYING YOUR BILL

Utility Bills are due <u>twenty (20) days</u> from the date of billing and payments may be made by any of the following methods:

Automatic Fund Transfer This is the easiest and most convenient way to make your utility payment. For more information and an application, contact Utility Billing at 386-427-EASY (3279) or download an application by visiting www.cityofedgewater.org. No convenience fees are charged for this service.

Pay By Phone (386) 427-EASY (3279) - available 24 hours No convenience fees are charged for this service.

Pay Online www.cityofedgewater.org. Payments may be made by credit card (American Express, Discover, Master Card or Visa) or debit card as long as there is a Master Card or Visa logo embossed on the face of the card. You can also pay by e-check.

No convenience fees are charged for this service.

Pay by mail Payments should be sent to P.O. Drawer 1190, Edgewater, FL 32132. For your protection and to ensure proper posting, please include your billing stub and service account number on your check. We do not recognize the postmark date but the actual day received as your payment date.

Pay in person Payments may be made in person at 104 N. Riverside Drive or by utilizing the Kiosk out front, or the blue payment drop box that is located on the north side of the City Hall building. The City will not be responsible for any cash placed in the drop box.

#### **RATES**

Rates shall be reviewed annually by the City Council to determine if revenues are sufficient to properly operate and maintain the system. The City Council at that time will take official action concerning the utility rates. The current utility rates are available on the City website.

#### **CUSTOMER SERVICE**

For additional inquiries call 386-424-2400 ext. 4000 or e-mail at CustomerService@cityofedgewater.org. For after hour emergencies contact 386-424-2400 ext. 4030.

Sign up for E-Notification to Receive your bill via e-mail. Sign up for Utility Bill Email Reminders to receive two (2) emails per month reminding you to pay the bill.

# 2025 UTILITY BILLING SCHEDULE

Billing Cycle 1 & 3	Billing Date	Due Date	*Disconnect Date
			\$35.00 Added
January	1/14/2025	2/3/2025	2/20/2025
February	2/14/2025	3/6/2025	3/25/2025
March	3/14/2025	4/3/2025	4/22/2025
April	4/14/2025	5/5/2025	5/20/2025
May	5/14/2025	6/3/2025	6/19/2025
June	6/14/2025	7/7/2025	7/22/2025
July	7/14/2025	8/4/2025	8/21/2025
August	8/14/2025	9/3/2025	9/23/2025
September	9/14/2025	10/6/2025	10/21/2025
October	10/14/2025	11/3/2025	11/20/2025
November	11/14/2025	12/4/2025	12/22/2025
December	12/14/2025	1/5/2026	1/21/2026

<sup>\*</sup>Payment of past due balance plus disconnect fee required to turn water back on Must be paid by 4 pm the day prior to disconnect fee date to avoid shut off

<sup>\*\*</sup> Disconnect dates are subject to change



#### TO AVOID SHUT OFF:

Payment of past due balance

MUST be paid <u>prior</u> to the disconnect date.

# 2025 UTILITY BILLING SCHEDULE

Billing Cycle 2 & 4	Billing Date	Due Date	* Disconnect Date
			\$35.00 Added
January	1/28/2025	2/18/2025	3/6/2025
February	2/28/2025	3/20/2025	4/8/2025
March	3/28/2025	4/17/2025	5/6/2025
April	4/28/2025	5/19/2025	6/5/2025
May	5/28/2025	6/17/2025	7/8/2025
June	6/28/2025	7/18/2025	8/5/2025
July	7/28/2025	8/18/2025	9/4/2025
August	8/28/2025	9/17/2025	10/7/2025
September	9/28/2025	10/20/2025	11/6/2025
October	10/28/2025	11/17/2025	12/4/2025
November	11/28/2025	12/18/2025	1/7/2026
December	12/28/2025	1/20/2026	2/5/2026

<sup>\*</sup>Payment of past due balance plus disconnect fee required to turn water back on Must be paid by 4 pm the day prior to disconnect fee date to avoid shut off

<sup>\*\*</sup> Disconnect dates are subject to change



#### TO AVOID SHUT OFF:

Payment of past due balance

MUST be paid <u>prior</u> to the disconnect date.

# **CONTACTS FOR LOCAL SERVICES**

UNITED STATES GOVERNMENT Social Security Administration Office
Edgewater Post Office
STATE AGENCIES Driver License Bureau
Florida Marine Patrol
OTHER UTILITIES Florida Power & Light - Electric Service800-226-3545
AT&T - Cable/Phone
Spectrum - Cable/Phone855-955-0654
Florida Public Utilities - Natural Gas386-428-5721
Sunshine State One Call
HOSPITALS Advent Health New Smyrna386-424-5000 401 Palmetto Street, New Smyrna Beach
Halifax Health Hospice of Volusia/Flagler386-425-8950 4140 S. Ridgewood Avenue, Edgewater

101 N. Alabama Avenue, Deland	.386-423-3300
Volusia County Courthouse Annex 125 East Orange Avenue, Daytona Beach	386-257-6084
Clerk of the Circuit Court	386-736-5915
Auto Tag Agency	. 386-254-4610
County Property Appraiser	386-423-3315
Veterans Service	. 386-423-3307
Social Services	.386-423-3309
State Attorney	. 386-423-3337
Southeast Volusia Regional Library	.386-428-2572
Volusia County Sheriff	386-423-3301
Beach Management - Beach Pass	. 386-423-3373
City of New Smyrna Beach	. 386-424-2100
Southeast Volusia Chamber of Commerce	386-428-2449

# **EDUCATION**

4233 S. Ridgewood Ave

# **PUBLIC** Edgewater Public ......386-424-2573 500 S. Old County Road Kindergarten through 5<sup>th</sup> grade 650 Roberts Road Kindergarten through 5<sup>th</sup> grade 1200 S. Myrtle Avenue 6<sup>th</sup> grade through 8<sup>th</sup> grade NSB High School......386-424-2555 1015 10<sup>th</sup> Street 9<sup>th</sup> through 12<sup>th</sup> grade Burns Science and Technology Charter School ......386-210-4915 160 Ridge Road, Oak Hill Kindergarten through 12<sup>th</sup> grade **PRIVATE** 227 N. Ridgewood Avenue Ages 5 through 12 410 N. Ridgewood Avenue Ages 2 through 3rd grade Creative Pathways Preparatory Academy, ...... (386)222-1888

# **COLLEGES & UNIVERSITIES**

Daytona State College/South Campus386-427-3472 940 10 <sup>th</sup> Street, Edgewater
Daytona State College/Main Campus386-506-3000 1200 W International Speedway Blvd, Daytona Beach
Northwest Lineman College
Embry Riddle Aeronautical University386-226-6000  1 Aerospace Blvd, Daytona Beach
Bethune Cookman University
Stetson University
University of Central Florida/Daytona Campus386-255-7423 1200 W International Speedway Blvd, Daytona Beach
Palmer College of Chiropractic
Keiser University
University of Phoenix

# **OTHER USEFUL CONTACTS**

34

Any questions you may have regarding the following services should be directed to the agencies listed below:

Taxes Volusia County Tax Assessor386-423-3322
Traffic Tickets/Driving School Clerk of the Circuit Court
Property Taxes/Homestead Exemption Volusia County Property Appraiser
Marriage Licenses Clerk of the Circuit Court
Mosquitoes Mosquito Control386-239-6516
Bus Schedule Votran
Fishing Licenses Florida Fish & Wildlife Conservation Commission 800-342-9620
NEWSPAPERS Daytona Beach News Journal
Orlando Sentinel
Hometown News386-322-5900

# ALARM SYSTEMS—FALSE ALARMS

**Excessive False Alarms** are defined to be more than three false alarms within any six-month period and constitute a serious public nuisance and the alarm user shall be subject to a service charge. Please contact Code Enforcement with any questions at (386) 424-2400 ext. 2210

# **ANIMAL LICENSES & ADOPTIONS**

#### **DOG & CAT LICENSES**

Dogs and cats are not allowed to run loose. The City of Edgewater also requires licensing of dogs and cats over the age of four (4) months. The fee for a license is \$15.00 and can be obtained at the Animal Shelter: 605 Mango Tree Drive

Please bring proof of rabies vaccination from your vet with you. Licenses are valid for one year from issue date.

#### STEPS TO ADOPT A PET

Are you looking to adopt a pet? First, you may preview pets online. Then, visit the shelter and fall in love. Bring the family and other pets, if you wish, to make certain that you select the best match for everyone.

Finally, complete the Edgewater Animal Services Adoption Application and schedule a home visit. This is a chance for us to see where the pet will be living and an opportunity to discuss pet care. If you already have pets, we may waive the home visit with a positive veterinary reference.

#### EDGEWATER POLICE VOLUNTEERS ASSOCIATION

The Edgewater Police Volunteers Association is a non-profit 501(c)(3) organization. This ever-growing group of volunteer men and women provide services to the residents of Edgewater such as:

- VACATION HOUSE WATCH PROGRAM
- NIGHTLY BUSINESS CHECKS
- WANDERERS ASSIST PROGRAM
- SCHOOL ZONE TRAFFIC MANAGEMENT

#### **Vacation House Watch Program**

Residents simply complete a Vacation House watch form providing needed information to assist in keeping your home safe during your absence. E.P.V.A. members then frequently check the security of your home and report any unusual or criminal activity to the police. The Vacation House watch Program information sheet may be completed either on-line or in the lobby of Edgewater Police Department, 135 E. Park Ave. Citizens may contact Sergeant David Soltz, E.P.V.A. at (386) 409-4791 for further information.

#### **Nightly Business Checks**

E.P.V.A. Volunteers patrol area businesses, big and small, for any signs of criminal activity, unsecure doors, etc. If problems are discovered, police assistance is requested and business owners/contacts are notified. Business owners/Operators are requested to contact the E.P.V.A. office with emergency contact information related to their business such as: names, addresses and phone numbers of personnel who can respond to the business should law enforcement request it. Business owners/managers are requested to keep this information current and up to date with our agency by faxing it to the Edgewater Police Department at (386) 424-2431 c/o the E.P.V.A.

#### **Wanders Assist Program**

Developed to assist law enforcement in the search and recovery of elderly or endangered residents or visitors who become confused, lost or may have a tendency to "wander" away from home due to some variant of mental incapacity. A photograph of the loved one, as well as pertinent medical and physical identifying information is maintained on our secure agency database. In the event a person in the Wanderers Program is reported missing or lost information can immediately be accessed and broadcast to all Edgewater Police Officers, E.P.V.A. and other emergency personnel to assist in their speedy and safe recovery. Anyone interested in signing up a family member/loved one can contact the E.P.V.A. at (386) 409-4791 for further information and completion of the information packet.

#### **School Zone/Traffic Management**

Edgewater Police/E.P.V.A. and several volunteer members of the E.P.V.A.conduct traffic management assistance, every school day, twice a day. The E.P.V.A. volunteers provide manpower to assist in the easier and safer flow of traffic at both Indian River Elementary and Edgewater Elementary Schools. In addition to school zone traffic assistance, E.P.V.A. members frequently assist emergency personnel at scenes of traffic accidents, lane closures, obstructions, traffic hazards, etc., again providing extra personnel when it's most greatly needed.

Citizens will frequently see the men and women volunteers of the Edgewater Police/E.P.V.A. at the several area special events such as 4th of July, Christmas Parade, Bike Week, and Biketoberfest events. The extra personnel greatly assist in keeping traffic moving and keeping the streets safer for Edgewater Citizens and visitors.

Edgewater Police/E.P.V.A. is a non-profit 501(c)(3) organization. Donations may be made at any time to help with the crime prevention programs and purchase much needed equipment, uniforms and supplies. Donations may be sent to: Edgewater Police Department/C.A.P.S., P.O. Box 100 Edgewater FL 32132

If you or someone you know would like to become involved in your community by being an Edgewater Police/E.P.V.A.volunteer, please contact Sergeant David Soltz via email at <a href="mailto:dsoltz@cityofedgewater.org">dsoltz@cityofedgewater.org</a>.

# **Home Solicitation**

The City requires anyone soliciting in Edgewater to obtain a solicitors permit from the Volusia County Clerk of Court. Please ask to see this permit before doing any business with them. If the solicitor fails to present a permit, please advise them that they must have a permit and contact the Police Department as soon as possible.

In order to do business as an Itinerant Merchant (i.e. Hot dog cart, pumpkin sales), a permit is required. Further information can be obtained on the City's website or by contacting the City Clerk's office.

## **House Numbers**

The City requires all buildings to be numbered. The City also requires that 6" numbers be used on new construction. It is the duty of the property owner to obtain and attach said number to building or display it in some conspicuous place on the premises so that it can be seen clearly from the street.

# **City Newsletter**

The City newsletter (The Edgewater ShoreLines) is published electronically and is available on the City's website. A newsletter will be mailed with utility bills quarterly. If you are not currently receiving a copy of the newsletter, contact the Finance Department at 386-4424-2400 ext. 4000

## FIRE & RESCUE COMMUNITY OUTREACH

Edgewater Fire-Rescue is comprised of career and volunteer members who serve our community 24 hours a day, 7 days a week. Fire protection is provided by two staffed fire engines. We provide advanced life support services, including ambulance transport, with paramedics on all of our first response units. Volunteers, fully trained as Florida State Certified Firefighters and Emergency Medical Technicians or Paramedics, supplement our career staff. Support volunteers provide administrative and other services to assist our organization.

Edgewater Fire-Rescue has numerous community outreach programs aimed at all ages and areas of the community. Members are available to check smoke alarms and their batteries. A limited supply of smoke alarms and batteries are available to be installed to those in need of them who cannot afford to purchase them. To schedule a smoke alarm check, please call 424-2400 x2200. Home safety surveys are performed as well to ensure your home is as safe as possible from fire and emergencies.

Routine blood pressure checks are performed at both stations (Station 55 – 1605 South Ridgewood Avenue and Station 57 – 2628 Hibiscus Drive). Residents will be provided with a handy wallet card to track their blood pressure. Wallet size medication cards are also available at each station.

Each year in October, crews visit each of the day care and pre-school centers in the community to share the message of Fire Prevention Week with the children. Throughout the year, units also visit the public and private schools to talk about our jobs, show our equipment and read to students.

Emergency medical technician (EMT) and Paramedic students from Daytona State College ride along on our ambulance as part of their training.

Volunteer opportunities within our department include volunteer firefighters and volunteer support staff. Please call 386-424-2400 x2200 for more information.

# NEW BUSINESS INFORMATION BUSINESS TAX RECEIPTS

A Business Tax Receipt (BTR) and Certificate of Use (CU) is required for any person, firm or corporation engaging in or managing any profession or occupation based within the City of Edgewater, including home based businesses.

#### BTR Renewal

All BTR's and Certificates of Use expire on September 30<sup>th</sup> of each year. While the City does send out courtesy notices several weeks prior to the expiration date, it is the sole responsibility of the Business Owner to ensure that the BTR and Certificate of Use is renewed prior to this date.

For more information regarding new businesses in Edgewater, please visit the city website. or call

- Finance—(386) 424-2400 Ext 1305,
- Environmental Services (Backflow & Grease Traps) 424-2400 Ext. 4007
- Fire/Rescue Services 424-2400 ext. 2200
- Building 424-2400 Ext 1514
- Development Services 424-2400 Ext 1502

# PHONE NUMBERS AND/OR WEBSITES THAT MAY BE HELPFUL REGARDING YOUR NEW BUSINESS

Volusia County—386-248-8048

https://www.volusiabusinessresources.com/#

Office of Environmental Health—386-274-0694

https://volusia.floridahealth.gov/programs-and-services/environmental-health/index.html

Dept. of Business & Professional Regulation 850-487-1395 <a href="https://www.myfloridalicense.com/dbpr/index.html">www.myfloridalicense.com/dbpr/index.html</a>

Dept. of Agriculture 800-435-7352 https://www.fdacs.gov/

A-Z Resource Guide <a href="https://csapp.fdacs.gov/CSPublicApp/AZGuide/AZGuideSearch.aspx">https://csapp.fdacs.gov/CSPublicApp/AZGuide/AZGuideSearch.aspx</a>

Fictitious Name Registration/Division of Corporations 850-245-6000

 $\underline{www.sunbiz.org/index.html}$ 

Sales Tax and Exemption—850-488-6800

https://floridarevenue.com/Pages/contact.aspx

Workers Compensation—800-742-2214 https://www.myfloridacfo.com/division/wc/home

# **CITY-WIDE EVENTS**

#### **EdgeFest**

Monthly event held on the third Saturday of every month. Each event has a different theme. Please visit the City Calendar for date and time as these may be subject to change.

#### Easter Egg Hunt

Held prior to Easter Sunday, thousands of eggs will be at Hawks Park for children ages 0-12. Other family friendly activities will also be held the same afternoon/evening.

#### 4th of July Fireworks

This time honored tradition is held along Riverside Drive between Kennedy Park and Menard-May Park

#### Fall Festival/ Trunk-O-Treat

This annual event includes a trunk or treat, family friendly activities and the ever-popular haunted forest. The event takes place in October at Hawks Park and the YMCA.



~Dr. Suess

#### **Christmas Parade**

The annual Christmas parade is another time honored tradition in the City of Edgewater. It is held on the 2nd Saturday of December; the parade route is along Roberts Road, from Hibiscus Drive to Silver Palm Drive.

#### **Princess Ball**

This annual event benefits the local School Scholarship Fund. 100% of the proceeds go towards scholarships for graduating Edgewater students. This is a fun-filled parent/child event held at the beginning of the year at the YMCA.

# LOCAL SCHOOL SCHOLARSHIP FUND

The Local School Scholarship Program began in 2011 to create educational opportunities for Edgewater students and to encourage them to pursue college. The Scholarship program is financed through fundraising events such as the annual Princess Ball and through generous donations from residents, businesses and friends.

#### How can I donate to the fund?

One time donations can be dropped off or mailed to City Hall at 104 N. Riverside Drive, Edgewater, FL 32132. Recurring monthly donations, of any dollar amount, can be added to your Edgewater utility bill by contacting Utility Customer Service or by signing up through the City website.

## How do I apply for a scholarship?

New Smyrna Beach High Students, complete the Standard Application form and return it to the NSB High Guidance office. Edgewater Students Not Attending NSB High, complete the Standard Application form and return it to <a href="mailto:parks@cityofedgewater.org">parks@cityofedgewater.org</a>.

For additional information please contact Parks & Recreation at Parks@cityofedgewater.org or (386) 424-2400 ext. 7204.



# 2025 CITY COUNCIL MEETING DATES

MEETING DATE
1/6/25*
1/27/25
2/3/25
2/24/25
3/3/25
3/17/25
4/7/25*
4/21/25
5/5/25
5/19/25
6/2/25
6/23/25 (Budget Workshop)
6/16/25
7/7/25*
7/14/25 (Workshop)
7/21/25
8/4/25
8/11/25 (Workshop)
8/18/25
9/8/25
9/22/25
10/6/25*
10/20/25
11/3/25
11/17/25
12/1/25
12/15/25

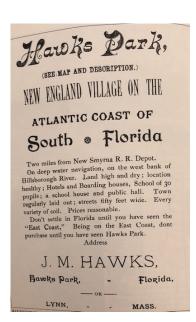
All meetings are at 6:00 pm unless otherwise stated All workshops are at 4:00 pm unless otherwise stated \*CRA Meeting immediately before Council Meeting

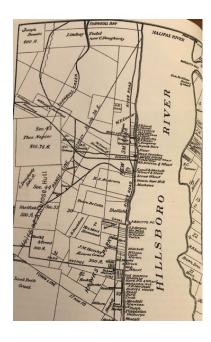
# A LITTLE BIT ABOUT OUR HISTORY

As the Civil War was coming to an end, Dr. John Milton Hawks (founder of Hawks Park which later became Edgewater) began looking to the future. When he was granted a furlough from his service to the Union Army, he and his wife (Dr. Esther Hawks) took a trip to Florida to look into purchasing land.

It was during this trip that he found two locations where he would attempt to build new communities – Port Orange and Hawks Park. When his Port Orange development failed, he was determined to make Hawks Park a success. He purchased 500 acres called the Geronimo-Alvarez property which was an old Spanish land grant. He bought it from Charles and Henrietta Lincoln for \$1 per acre. The Lincolns had purchased the land just five days before for only 50 cents per acre.

Dr. Hawks began advertising Hawks Park to northerners looking to relocate. He wrote "The Atlantic coast, is all things considered, the most desirable part of Florida for a residence throughout the whole year....The Ocean breezes are invigorating, and ensure a good appetite, and give rosy cheeks to the children".





# **STORMWATER MAINTENANCE**

The Stormwater Division of the Environmental Services Department is responsible for maintenance of more than 4000 acres of drainage basin area. The maintenance includes the mowing of canal banks and retention ponds, reconstruction of eroded canal banks, restoration of swales, and herbicide spraying. Included in this drainage basin are approximately:

- 1,000 Catch Basins and Control Structures
- 170 Wet and Dry Retention Ponds
- 14.6 miles of pipe

46

- 25 miles of major canals
- 130 miles of secondary swales

The Stormwater Division approves and inspects all Stormwater Permits, responds to all residential concerns, and manages the EPA's NPDES program for the City. This division is on standby during any hurricane/nature disaster and is on call all year round for any emergency that may need to be addressed 24 hours a day, 7 days a week, 365 days a year.

For more information about swales/canals or to report a concern, you can call 386-424-2400 x4007.

# THE PURPOSE AND FUNCTION OF THE SWALES AND CANALS IN FLORIDA SHORES

- Florida Shores was developed before stormwater treatment rules were enforced in the State.
- The open water canals throughout Florida Shores were originally constructed as mosquito control ditches, and then houses were built around the canals all connected by a grid of dirt roads.
- In the 1990's, two big things happened: strict stormwater rules went into place Statewide, and all of the north-south roads in Florida Shores were paved.
- In order to comply with the new stormwater rules, an extensive network of dry-bottom retention ponds and swales were constructed.
- These dry ponds were placed into most of the east-west roads in Florida Shores with the roadside swales connecting the houses to the ponds.
- The system was engineered to hold a portion of rainfall within the swales and ponds and to discharge anything over that amount into the canals and out to the Indian River.
- The "first flush" of rainfall contains most of the pollution that gathers on the ground, such as gas and oil, pet waste, and other contaminants accumulated on roadways, driveways and other impervious surfaces.
- By holding the first amount of runoff in the swales and ponds and allowing the natural action of percolation to draw that water down into the soil, the majority of contaminants are treated within the soil and not discharged into the Indian River.
- The action of percolation can take up to three (3) days to complete.
- When we receive rainfall day after day, it may appear as though water is standing in the swales and not draining, meanwhile percolation is actually happening at the bottom of the swale/pond system.
- After a week without any rainfall, if you still have water standing in swales
  near your house, then it is time to call the City's Environmental Services Department to help fix the problem. In addition, if you see an obvious blockage
  please call to report it.

Remember, the roadside swales are a critical part of the percolation area. They are an extension of the end-of-block retention ponds. In general, the swales are there to hold the first portion of rainfall and to move the rest. If you see 3 or 4 inches of water in the swales and it rained within the last day or two, the swales are doing their job.



48